

Frostbelt - 2021 Expert Line Residential Warranty Terms

Warranty applies only to products that were purchased from Hayward or Hayward authorized sellers. Hayward reserves the right to reject warranty claims for any product purchased from unauthorized sellers, including unauthorized internet sites.

Products	In-Ground				Above Ground	
	Standard		Totally Hayward		Parts	On Site Labor
Pumps	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
TriStar VS 950 Omni	4 Yrs*		Same as Standard Warranty		N/A	
TriStar VS 950						
TriStar VS 900 Omni	3 Yrs*					
TriStar VS 900						
TriStar	1 Yr*	None	3 Yrs			
Super II						
Super Pump VS 700 Omni	3 Yrs*		Same as Standard Warranty			
Super Pump VS 700						
Super Pump 700	2 Yrs*		3 Yrs			
Super Pump	1 Yr*	None				
MaxFlo VS 500 Omni	3 Yrs*		Same as Standard Warranty			
MaxFlo VS 500						
MaxFlo XL	1 Yr*	None	3 Yrs			
Booster Pump 300	2 Yrs*					
PowerFlo VS 300			N/A		2 Yrs*	None
PowerFlo Matrix					1 Yr*	
PowerFlo LX						
* Excludes seals, covered for manufacturing defects only.						
Cartridge Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
SwimClear			3 Yrs*		N/A	
StarClear Plus	1 Yr*	None				
StarClear						
Xstream			N/A		1 Yr*	None
EasyClear & Micro StarClear						
* Excludes cartridges, covered for manufacturing defects only.						
D.E. Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
DEP 500 Series	2 Yrs*	None	3 Yrs*		N/A	
ProGrid	1 Yr*					
Perflex					1 Yr*	None
* Excludes grids, fingers, and pleated elements, covered for manufacturing defects only.						
Sand Filters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
ProSeries Plus			3 Yrs		N/A	
ProSeries	1 Yr	None			1 Yr	None
S200					N/A	
VL Series			N/A		1 Yr	None
Heat Pumps (All)	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Heat Pro	2 Yrs*	1 Yr	5 Yrs*	3 Yrs	1 Yr*	1 Yr
Heat Pro VS	5 Yrs*	2 Yrs			N/A	
Summit XL						
Hayward HP50HA1, HP50HA2, and HP70HA2 heat/cool			N/A		2 Yrs*	1 Yr
		* Compressor 5 Yrs, Titanium tube 10 Yrs			* Titanium tube 10 Yrs	* Compressor 2 Yrs, Titanium tube 5 Yrs
Gas/Elect Heaters	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Universal H & HC-Series	1 Yr		3 Yrs		N/A	
H-Series ABG H135			N/A		1 Yr	
Spa Heater CSPAXI5.5,11	1 Yr*		3 Yrs		N/A	
* Excludes elements, manufacturing defects only.						
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	Standard		Totally Hayward		Parts	Bench Labor Only
Pressure Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
TriVac 700	2 Yrs*	2 Yrs	3 Yrs*		N/A	
TriVac 500						
	* Excludes debris bags, sweep hose rollers, and tires, covered for manufacturing defects only.					
Robotic Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
AquaVac 6 Series	3 Yrs		Same as Standard Warranty		N/A	
TigerShark QC	3 Yrs*					
SharkVac XL	2 Yrs*					
SharkVac						
TigerShark						
AquaVac 250	1 Yr	2 Yrs	1 Yr			
	* Excludes filters, covered for manufacturing defects only.					
Suction Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
Navigator V-Flex	2 Yrs*	1 Yr	3 Yrs*	3 Yrs	N/A	
Navigator Pro		None				
PoolVac V-Flex		1 Yr				
PoolVac XL		None				
AquaNaut 250 & 450	2 Yrs**	1 Yr	3 Yrs**			
The Phoenix		None	Same as Standard Warranty			
Poolvergnuegen						
SuperPro	1 Yr*	Same as Standard Warranty				
Hayward Blu (BLUCON & BLUVIN)						
Pool Style GOBY (GOBYCON & GOBYVIN)						
AquaBug & Penguin	N/A			1 Yr*	None	
	* Excludes wings, flaps, and shoes, covered for manufacturing defects only. ** Excludes tires and bottom skirts, covered for manufacturing defects only.					
UV & Ozone Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
HydraPure	3 Yrs*	1 Yr	3 Yrs*		N/A	
	* UV and O3 lamps are covered for 1 year parts only.					
HydroRite UVO ₃	3 Yrs*	1 Yr	3 Yrs*			
	* UV lamps and quartz and stainless steel sleeves are covered for 1 year parts only.					
UltraUV ₂	2 Yrs		Same as Standard Warranty			
ClearO ₃						
Chlorine Generator Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
T-CELL-3, GLX-CELL- 5 & 15, CCELL	3 Yrs	None*	Same as Standard Warranty		3 Yrs	None
TCELL925 & 940	4 Yrs					
TCELLS315, S325, S340, S340x25	3 Yrs				N/A	
	* Unless part of original Automation or Chlorine Generator System.					
(1 Yr 'W' CELLS) GLX-CELL-3, 5, 9, 15, 15LL, 925 & 940	1 Yr	None	Same as Standard Warranty		1 Yr	None
Novo15	2 Yrs*				N/A	
SuperPro40K						
	* Distribution partners provide complete warranty support for these cells.					
AquaTrol	N/A				1 Yr	None
AquaRite 900 Series	4 Yrs	1 Yr	4 Yrs		N/A	
AquaRite S3 Series	3 Yrs	None	3 Yrs			
AquaRite 100 Series						
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	Standard		Totally Hayward		Parts	On Site Labor		
Automation Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
OmniHub	1 Yr		3 Yrs		N/A			
OmniPL								
OmniHub	3 Yrs*	1 Yr						
ProLogic	1 Yr		Same as Standard Warranty					
AquaPlus								
E-Command 4, OnCommand								
AquaSolar	5 Yrs**	1 Yr						
GL Accessories (remotes, actuators, wireless antennas, temperature sensors, chemistry probes, acid/chlorine dispensers, IO Exp board)	3 Yrs***	1 Yr***						
	<small>* Receives longer warranty terms when bundled with items that have warranty coverage greater than 3 years. ** Includes actuator & temperature sensors, yrs 4 & 5 pro-rate at 60% of the current (Hayward) list price. *** When part of original Automation or Chlorine Generator System. 1 Yr parts & no labor when purchased individually.</small>							
Lighting	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
ColorLogic LED Lighting	1 Yr		3 Yrs		N/A			
CrystaLogic LED Replacement Bulb			3 Yrs	None				
Lighting Accessories - ColorLogic Light Controller, Transformers, Couplers, Niches & ColorLogic Bubbler	1 Yr*	None	3 Yrs*					
Underwater Lighting	1 Yr**		3 Yrs**				1 Yr**	None
	<small>* Covered for manufacturing defects only. ** Excludes light bulbs</small>							
Miscellaneous Products	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor		
PoolScout	1 Yr		3 Yrs		N/A			
Chemical Feeders					1 Yr	None		
Spa Blower	1 Yr	None	3 Yrs	None	N/A			
White Goods*					1 Yr	None		
* Fittings, Valves, Skimmers, Suction Outlets, Drain Covers, Frames, Grates, Deck Jet 500, Sheer 500, Bubblers, and PSV Check Valves, etc.								
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Hayward Pool Products 2021 Purchased Replacement Parts Warranty

Products	Warranty Terms
<i>White goods, plastic goods, light bulbs, fuses, and wearable items.</i> <i>*Examples: Skimmer components, fittings, valves, baskets, plastic cleaner parts, main drain frames and grates, cartridges, and pump seals.</i>	6 months parts warranty only. No labor coverage.
<i>Items that either:</i> <i>Require electricity to operate, interface with electrical components or are comprised of more than 50% metal. *Examples: Gas heater and heat pump exchangers, temperature and pressure sensors, VSP drives, pump motors, blowers, fan motors, compressors, robotic cleaner motors and power supplies, circuit boards, flow-switches, UV lamps, and keypads.</i>	1 year parts warranty only. No labor coverage.

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	Standard		Totally Hayward			
Open Line products that were manufactured prior to the implementation of the W3 model number prefix will retain their original (pre Open Line) warranty terms, as shown on the chart below.						
Pumps	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
TriStar VS	1 Yr*	None	3 Yrs		N/A	
TriStar Waterfall						
Super Pump VS						
MaxFlo VS						
Booster Pump						
PowerFlo II	N/A			1 Yr*	None	
* Excludes seals, covered for manufacturing defects only.						
Suction Cleaners	Parts	Bench Labor Only	Parts	Bench Labor Only	Parts	Bench Labor Only
AquaNaut 200 & 400	2 Yrs*	None	3 Yrs*	3 Yrs	N/A	
* Excludes tires and bottom skirts, covered for manufacturing defects only.						
DV5000	1 Yr*	None	Same as Standard Warranty		N/A	
AquaRay	N/A				1 Yr*	None
*Excludes hammer, disc, and footpad, covered for manufacturing defects only.						
Chlorine Generator and Water Care Systems	Parts	On Site Labor	Parts	On Site Labor	Parts	On Site Labor
Salt & Swim 3C / Pro / ABG	3 Yrs*	None	Same as Standard Warranty		1 Yr	None
* Control Box only, all accessories and related replacement parts (including cell) are covered for 1 year parts only.						
AquaRite Pro	1 Yr		3 Yrs		N/A	
AquaRite						
pHin Smart Water Care	1 Yr	None	Same as Standard Warranty		1 Yr	None
Sense & Dispense	3 Yrs*	1 Yr*			N/A	
* 1 Yr Parts & Labor Wty on Probes only						

