



We are excited to roll out our new Cash Back Rewards Dollar Program! This program offers participants the opportunity to earn 2% Cash Back Rewards for every dollar spent on select items purchased in our retail stores. Join today and start earning Rewards while enjoying the best in pool and spa products!

## TERMS & CONDITIONS

**Eligibility:** ALL customers, existing and new, are eligible and there is **NO MEMBERSHIP FEE** to join!

**Exclusions:** Certain exclusions apply. Purchases of hot tubs, saunas, various excluded inventory, as well as Service and Renovation labor and fees are not eligible for Cash Back Rewards. Contact Customer Support for details.

**Earning Rewards:** With all qualifying purchases, points are automatically added to your Cash Back Rewards account. Keep an eye out for special promotions that may further enhance your rewards earnings. These promotions could provide opportunities to earn Bonus Rewards or increase the rate at which you accumulate rewards, maximizing the value of your membership.

**Redemption:** Cash Back Rewards can be redeemed at either the Stroudsburg or Cresco Retail establishments at any time prior to their expiration. Rewards cannot be exchanged for cash or used as a payment on your account for services rendered.

**Expiration:** Please be aware that Cash Back Rewards expire at the end of each calendar year. It is essential to utilize your rewards before the expiration date to maximize their value. As a valued member, we encourage you to take advantage of your rewards throughout the year to enhance your shopping experience and make the most of your membership benefits.

**Customer Support:** For any inquiries or assistance regarding the Pocono Pool & Spa LLC Cash Back Rewards Program, please contact [mike@poconopoolandspa.com](mailto:mike@poconopoolandspa.com). Whether you have questions about your rewards balance, redemption options, or any other aspect of the program, we are here to help.

**Changes to Program:** Pocono Pool & Spa LLC reserves the right to modify, suspend, or terminate the Cash Back Rewards Program at any time without prior notice. Any changes to the program will be communicated to members via email or on the Pocono Pool & Spa LLC website.

**Membership Termination:** Pocono Pool & Spa LLC reserves the right to terminate a member's participation in the program if there is evidence of misuse, fraud, violation of the program's terms and conditions, or their customer account is not in good standing.

**Acceptance of Terms:** By participating in the Cash Back Rewards Program, members agree to abide by these terms and conditions. These terms and conditions are subject to change at the discretion of Pocono Pool & Spa LLC. Members are encouraged to review the terms periodically for any updates or changes.

